AAL Joint Programme



HOME-based ICT solutions FOR the independent living of people with DEMentia and their caregivers

D1.3 – Results of the preliminary system evaluation

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Co-ordinator:	1	National Institute of Health and Science on	INRCA	
		Aging (IRCCS-INRCA)		
Partners in the	2	ArieLAB Srl	ARIELAB	
project:	3 i-Home Lab i-Hom		i-Home	
	4 University of Lund ULUND		ULUND	
	5	5 Eichenberger-Szenografie EIS		
	6	6 DOMO SAFETY DOMO		
	7	7 Trelleborg Kommunen TREL		
	8	8 Karde AS KARDE		
	9	AUTOMA Srl	AUTOMA	







Home4Dem

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1. Introduction

1.1 Scope of this document

Technical tests, as obvious, represent an important step in approaching the piloting phase of the Home4dem R&D project. They are aimed at ensuring the proper functioning of the technological devices used, the correct execution of expected operations and data flow, in order to reasonably assume a suitable degree of reliability from the use of the technology itself.

Tests will be performed in different sessions along project duration, to provide continuous refinements before the actual system deployment. On the end-user side, rapid testing techniques will be designed and applied to evaluate the user experience since the beginning, involving, at least, 10 dyads in each piloting country (IT, CH, NO, SE). The results on rapid testing are not covered by this document as they pertain to a different WP and task.

This document focuses mainly on the procedures adopted to test the technical components of the Home4Dem platform, and the associated functions and services related to data transmission and processing. It is intended as a work-in-progress deliverable, as technical tests will be periodically iterated on the system components, being subjected to refinement and update during the execution of the project activities. To this aim, the test methodology to apply is described in a step-by-step fashion, in order to ensure a repeatable set of operations.





2. Description of the test methodology

2.1 Methodology for the technical test of the DomoSafety platform

The technical tests of the DomoSafety platform aim at verifying the correct transmission of the sensorgenerated data to the remote platform, upon which integration takes place, at the service-level.

What to test	How to test	Expected Outcome
Test that the Base Unit is properly working.	Plug the square device with the black charger in the back.	The Base Unit should echo that the setup is complete and the connection is working by speaking tree times.
	Remove the white cover in the back and insert a valid SIM card that support GSM communication (minimum 50Mo).	
	The Base Unit will first ask you the language to set up:	
	Push the button 2 to select the language you desire and confirm with the orange circle button. You can change the language by holding the cancel button on the side (orange) until hearing a bip (still hold cancel) and push the 2 button, then release all buttons. You can now re-select the desired language.	





	The Base Unit will then start to connect itself to the network and will speak tree times before the setup is complete. It is mandatory to wait until this process is finished.	
The devices are properly paired with the Base unit.	For that purpose, put the Base Unit in pairing mode by pushing the cancel button on the side (orange) until hearing a bip (still hold cancel), then push the 1 button, then release all buttons. You are now in pairing mode, and every event produced by the paired device will make a bip sound. This is particularly important to verify the range of a device compared to the Base Unit distance when installed in the apartment/house.	All devices are triggering bips in pairing mode.
	Put now all batteries in the devices. To pair the devices . If the device has never been installed, it will automatically pair with the Base Unit. If not new, you will need to reset it:	
Important : the pairing is essential to the installation, but the verification through the sounds of the devices in pairing mode is not mandatory but recommended to check that the devices are at a correct distance	a. Motion sensors: Hold the black circle button on the back of the motion sensor so a blue light is appearing until it starts blinking. You will hear a bip from the Base Unit. Test: you can test its pairing by pressing once the black button.	
of the Base Unit.	b. Door sensors: Press the two side buttons at the same time until the LED is blinking red. Then press once on the button the closest to the LED. You should also hear a bip that confirms the pairing. Test: Take the magnet and approach it from the sensor to create a "close" event and remove it to create an "open" event.	
	c. Help Button: Press the button for 20 seconds until the red light is blinking fast. You need to see the red light on the button while pressing it. Test: Press on the button to hear the	





Base Unit producing a bip.	
d. SafeBed sensor: Same as the Door sensor as it is the same device connected to the SafeBed. It does however need to be calibrated.	
Instructions for Calibration of the bed sensor :	
The sensitivity to notice correctly that person is in or out of bed, is adjusted in calibration mode. First the person to be monitored should be in bed and resting (not moving, talking or else) at least for one (1) minute until green light starts to blink with same speed as blue light. Control unit should lay on a table or be fixed on a wall. Sensor must be in its correct place under mattress. Start calibration by pressing three (3) times the SW1 switch. You will hear 3 times low and high tone (kind of bu- beep, bu-beep, bu- beep). The calibration takes 18 seconds. If calibration was successful, the confirmation sound is the same 3 times bu-beep again.	
Now that the devices are paired, place the devices in their right location in the apartment and create events by: a) opening and closing doors with	
door sensors (fridge and entrance). You should hear a bip.	
b) Sitting for more than 20 seconds on the bed where the bed sensor is and get up. You should hear a bip.	
c) pressing on the motion sensor black button in the back.	





The devices are registering events properly on the DomoSafety Platform. The DomoInstall tests are mandatory to finalize the installation contrary to the previous test.	During the installation, the installer will use the DomoInstall application. Once all devices are paired and manually tested, the installer can launch the finalizing tests on the platform. To do so, click on the "Test All" button in the application and repeat the tests a) and b) enumerated above. The motion sensors will be automatically testsed. The tests are running for a maximum of 6 minutes. You also have the possibility to run the tests individually.	All tests on the platform are passed and the DomoInstall application is showing green approval for all devices installed.
The devices are correctly sending their events to the data storage Pryv on the anonymized Pryv account of the participant.	 Connect to the user Pryv web page at the following address: username(anonymized).domocare.io Enter the credentials according to the user account Create an event for each device: a. Open and close the doors with door sensors (fridge and entrance) b. Sit for at least 20 seconds and get up from the bed with the bed sensor c. Pass by all the motion sensors to create motion Check in the pryv user account and its streams that the events arrived and have been written in their corresponding streams. If an Emfit QS is installed instead of an Emfit SafeBed (sensor integrated in DomoCare solution), check in the "emfit" root stream instead of the "domocare" root stream. 	All events are recorded properly in their stream and can be found on the Pryv account of the participant.





2.2 Methodology for the technical test of the UpTech platform

The technical tests of the UpTech platform aim at verifying the correct transmission of the sensorgenerated data to the remote platform (Pryv), on which integration takes place, at the service-level.

What to test	How to test	Expected Outcome	
The UpTech kit is switched on and ready to operate	 insert batteries into sensor devices connect the upTech box to the power plug switch on the UpTech box using the available button on the box 	powered: the led located in the front panel is ON	
The UpTech kit is connected to the WiFi local network	At present, the network configuration is cabled within the code executed by the RaspberryPi at the core of the UpTech kit. Future development: add a network parameters configuration dialogue box to the web interface used to configure the UpTech kit.	Network connection should take place automatically.	
Sensors' state variations ^(*) are properly detected by the box and the corresponding events are written onto Pryv	 force the state variation of sensor x^(**) check that the event generated by sensor x is written into stream X in Pryv and available on the platform: open web page: arielab.domocare.io access with credentials: user: arielab 	a. For each sensor type x, a specific stream X has been created in Pryvb. All the events generated by sensor x have been written in X (events are grouped by streams):sensor (stream)state (event) waterwaterON	

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password: home4dem	smoke	ON
2.3 check that the events have been written in the	motion	ON
Pryv streams At present, credentials are cabled in the code executed by	door	OPEN CLOSE
the kit.	bed	IN OUT

^(*) Sensors tested in the UpTech kit: magnetic sensor (applied to door or window), smoke detector, water-on-the-floor detector, PIR, bed sensor (under the mattress).

^(**) How to force the state variation of a sensor *x*:

x = magnetic sensor -> close/open the magnetic contact (highlighted in yellow in the picture)



x = smoke detector -> activate the smoke detector by generating artificial smoke



x = water-on-the-floor sensor -> activate the water detector by contact with water (in the following picture, the water-sensitive pins on the detector are shown)







x = PIR sensor -> activate the sensor by motion



x = bed sensor -> generate artificial events by acting with a pressure/release on the bed sensor lasting for some seconds (more than 3)



The bed sensor needs to be calibrated before use. In fact, with a typical bed sensor, the total weight on the sensor equals the weight of the mattress, plus the weight of the monitored person. The adaptive bed sensor included in the kit cancels out mattress weight, making it usable for most mattresses.

The installation and calibration process take place as follows:

a. connect the bed sensor mat to the control unit by the included cable and connector. Check that the control unit is powered by batteries;

b. using the included black cable, connect the control unit to the UpTech monitoring system;

c. place the bed sensor between mattress and foundation. Locate where most of the person's weight is incident. This is usually anywhere from hips to waist area;





d. the cable should be on the opposite side of where the person gets in/out of bed;

e. to calibrate, verify that the bed is unoccupied. Locate the button on the control unit (see red arrow in the picture below) and hold it down until the LED (highlighted in yellow in the picture below) turns on.







2.3 Methodology for the technical test of the integrated H4D platform

The technical tests of the H4D integrated platform aim at verifying the proper functioning of any process or device that has to write or retrieve data to/from Pryv.

Some services write data into Pryv streams; other services retrieve data, process them, and write back new information on Pryv. As the integration of all these services happens at the data level, tests will solely address the functionalities (i.e. reading/writing from/to Pryv) as opposed to the internal workings of specific H4D elements (e.g. fall detection).

At a basic level the tests include:

- Testing the "write sensor data to Pryv" function
- Testing the "retrieve sensor data from Pryv" function
- Testing that services are notified for the events they have registered for.

There are also tests that check the validity of the data as well as its management. This includes checking:

- If the required Pryv accounts exist and all services have access.
- If the expected data streams have been created on Pryv.
- If the data sent from the sensors belonging to DomoSafety, UpTech kits and iHomeLab's Multisensor have been correctly stored in each stream.
- Testing the Pryv "backend" that reacts to data being read/written to/from Pryv
 - o Testing the "push notifications from Pryv" function
 - Testing access control
- If the behavioural analysis engine is able to retrieve from Pryv the necessary data, and to write the generated information.





2.4 Methodology for the test of the Depth-based analysis

(applicable only to those cases where the Depth processing component of the system is foreseen)

In some specific installations, the presence of a depth-based food intake monitoring system is foreseen, as a part of the H4D platform.

In the configuration designed for the H4D platform, a Microsoft Kinect sensor is installed on the ceiling in top down view, to monitor an area of interest in which a table is located, where the monitored person has meals.

Kinect can provide different types of data, but only the depth stream is exploited. In this configuration, the sensor located at an height of 3 meters from the floor allows to have the area of interest included in a frame:



Figure 2.4.1: Top view installation of the kinect

The algorithm that processes the depth signal generated by the sensor needs the person to be in a specific position at the start of the acquisition phase, i.e. with his/her legs located on the table, as shown in the following picture:



Figure 2.4.2: Position requested to the user for the initial acquisition step

As a consequence, when testing the correct execution of the depth-signal acquisition, the test user should adopt the aforementioned initial position before starting the data capturing process.

Test methodology steps:





- 1. check the correct location of the sensor on the ceiling, with respect to the table
- 2. ask the test user to adopt the correct initial position
- 3. a dish, some cutlery and a glass can be located on the table
- 4. the test user simulates drink and food intake actions, without any restriction

Once the depth frame capturing operation stops, the data stream should appear in the folder configured to save the collected streams, in the PC connected to the sensor. Successful acquisition gives a non-empty folder once the process ends.

The following picture shows the setup installed at the CasAmica apartment in Ancona (Italy), where preliminary tests with the users have been planned. The Kinect device located on the ceiling is clearly visible; it is set up in order to cover the area where the table is located and the person is going to sit to have lunch or dinner.



2.5 Methodology for the test of the multisensor component

The Multisensor platform will be installed at selected apartments. The platform consists of a data hub (Raspberry Pi) and up to 13 Multisensors. The Multisensors is placed at key locations in the apartment and measure several environmental variables like humidity, temperature, luminosity etc. Data from the Multisensors are through a Bluetooth-LE connection to the data hub.







What to test	How to test	Expected Outcome
Data hub for Multisensor	 Insert a SD-Card with the Image of the data hub Linux distribution into Raspberry-Pi Connect the Bluetooth-LE Antenna to a free USB-Port on the back of the Raspberry Pi Connect an Ethernet-Cable from the back of the Raspberry- Pi to the Router Connect the 5V-Power to the side of the Raspberry-Pi 	 a. The Data hub is properly powered: the red led, located on the front panel, is lit and a green led at the front is flashing b. The Ethernet connection to the router is properly established: yellow-green led at the Ethernet port will blink rapidly c. The Bluetooth-LE dongle was properly detected and initialized: the blue led on the Bluetooh-LE dongle is lit permanently.
The Data hub is connected to the WiFi local network	At present, network access is provided by a Ethernet connection.	Network connection should take place automatically.





Multisensor messages ^(*) are properly detected by the box and the corresponding events are written onto Pryv	-	 a. For each Multisensor x, a specific stream X has been created in Pryv b. All the events generated by sensor x have been written in X
--	---	---

^(*) The Multisensor implements the following sensors: humidity, temperature, luminosity, pir, acceleration and a door sensor.

(**) All sensors on the Multisensor are read at an interval of 20s. Additionally a state change can be triggered by the following sensors:

x = magnetic sensor -> close/open the magnetic contact

x = pir sensor -> activate the sensor by motion (waving a hand in front of the sensor)

x = acceleration sensor -> gently shake the sensor in one hand

2.6 Rapid test methodology with the user

The aim of the technical test with the user is two-folds: on one side, we would like to check the acceptability of the system in terms of impact in the home environment, on the other one, we would like to get information on the user experience, most of all in relation to the easy of making adjustments and to deal with common problems that may occur during the use.

For this reason, it was decided to enroll in a short technical analysis, five end-users that deserve the same characteristics of the informal caregiver Persona, developed during the first activities of the WP1 (see D1.1).

After the introduction to the project aims and to the purposes of the study, it will be asked to the users to move around the CasAmica smart home. In each room, the users will find a card, containing information on the tasks to do, in a free way.

During the testing phase, two independent observers will take notes of the users' activities, in order to collect information on problems encountered and free statements reported by the users. The procedure will be detailed as follows.





"Ok let's start! Now I would like you to move freely in the home. You will find some cards in each room, asking you to perform a task. Please, feel free also to talk during the tasks."

The tasks to be performed are the following:

Room	Task	Equipment
Hall	Look at environment and see if you notice the technologies all around.	All the kit sensors
Hall	Please, try to open and close the window	Magnetic sensor
Bedroom/Corridor	Please, try to open and close the door	Magnetic sensor
Bedroom	Please, rearrange the bedroom	Bed sensor
Toilet	Please, enter in the toilet and look at the water sensors in the floor.	Water sensor

After this first round of activities, the following questions will be asked to the participants:

"Now I'm going to ask you some very general questions on your experience with the system, if you have liked or not some of the components and what are your feeling during the use of the system and more.

Let's start! Please, rate your opinion as follows."

DOMAIN	METRICS	Which image better represent your agreement with the following statements?						
		$\bigcirc \bigcirc \bigcirc$	$\bigcirc \bigcirc $	$\bigcirc \bigcirc $	$\left(\begin{array}{c} \circ \\ \circ \end{array}\right)$	$\bigcirc \bigcirc $		
1. AESTHETIC	1.1. Overall comfort in use							
S	1.2. Feeling of innovation							
	1.3. Perceived economic value							
	1.4. Dimensions							
2. LAYOUT	1.5. Overall spatial organization							
	1.6. Design							
3. MATERIALS	1.7. Durability (i.e. endurance to							
	hurts, to the time, etc)							

"Now, I'm going to ask you to operate some simple tasks with the sensors, to check if they are easy to be self-managed, in case of minor technical failures. Don't be worried to hurt the equipment during the test!".

The tasks to be performed are the following:

1. Try to fix a magnetic sensor fallen from the window or the door





- 2. Re-locate the water sensor in the right position if it gets moved (for example during toilet cleaning operations)
- 3. Switch-on the box if it needs to be restarted (for example due to unexpected power black-out)

A specific task is related to calibration of the bed sensor: once the bed sensor has been located under the mattress, it has to be calibrated in order to recognize when the monitored person is in the bed or out of it. Calibration is needed every time the bed sensor is removed and then re-located under the mattress, for example because of operations related to bed cleaning/maintenance.

a. The operator (not the user) removes the bed sensor

- b. The user is asked to re-locate the bed sensor under the mattress
- c. The user is asked to push a button on the small box that controls the sensor

d. The user has to wait for a "click" from the box. Once the click happens, the sensor is ready to detect the in bed/out of bed condition of the monitored person.

After the completion of the second group of tasks, the following questions will be asked:

"Now I'm going to ask you some very general questions on your experience with components and of the interface, what are your feelings during the use of the system and more.

Let's start!

Please, mark on this line what do think about each question".

1. Overall, using the system was:

Very difficult

Very easy

2. Overall, adjust the window/door sensor was:

Very difficult

Very easy

Very easy

3. Overall, adjust the water sensor was:

4. Overall, the calibration of the bed sensor was:





Very difficult

Very easy

5. The impact of the system in the home, is:

Very disturbing	Not disturbing at all

6. I think I could use this system by myself:

1	2	3	4	5
Completely disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Completely agree

We are now at the end. Can I ask you something about you?

1. How old are you?_____

- 2. What is your gender? (not to ask)
- Female
- Male

3. How would you consider your vision capacity? (ability to see in adequate light (with glasses if used)

- Excellent
- Good Good
- 🛛 Fair
- Poor
- Very poor
- Don't know
- 4. What is your level of education?
- No education

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- □ Primary education
- □ Secondary education
- □ Tertiary education (further higher education level or university)
- □ Other _____
- Prefer not to say
- 5. Can you indicate to what extent you are familiar with each of these technologies? You can choose from the following statements:
 - 1 = I don't know this technology
 - 2 = I know this technology but I'm unable to use it myself
 - 3 = I can operate this basically and often need help
 - 4 = I can operate this, I rarely need help
 - 5 = I know the possibilities of it well, I use it and I never need help

		1	2	3	4	5
a.	Computer					
b.	Smartphone					
c.	Tablet					
d.	Digital television					
e.	Internet					

6. Have you got some general opinions on the experience, you would like to report?

Many thanks for your support!"

2.7 Iteration of tests during system deployment

Tests on the technical components of the Home4Dem architecture will be first run in the lab, being the platform still subjected to changes and additional developments. Once the pilot installations start to be deployed, technical tests will be periodically iterated, to exploit the feedbacks gathered from the first installation, to improve the outcomes of the following ones.









3. <u>Results of the technical evaluation</u>

This section will be iterated and added to new releases of this deliverable each time a new round of tests is carried out.

3.1 Technical test results: DomoSafety platform

Tests once the system is installed on field.

Test	Flow	Result					
Check that the whole DomoSafet y system is up and running.	All sensors installed should be displayed with blue circles on the DomoAdmin platform, in the System check page at the user ID registered.	All tests and vitals for each sensors are working: Normal () () () () () () () () () () () () ()					
Check that the DomoSafet y system is properly receiving data and battery is OK.	Signal strength of the Base unit should be at least orange in the gauge and its Battery level has to be "normal" in the DomoAdmin platform.	Mobile Signal Battery Strength Level					
Check that the Pryv account has been created.	Connect on the Pryv platform with the user ID and the password generated by the system at: userID.domocare.io	The login must allow access to the streams of the user platform.					
Check that the streams from the sensors are created and receive the data.	All the streams should be displayed in the platform or reachable with the API calls and the tokens related to the "Slides" created by Pryv. As an example, access the events of the stream of the 163288 ID device: https://161428- i.domocare.io/events?streams[]=dbui d-163288-D&auth=authtoken	The platform should display the values collected as in Figure 3.1.1 below. The API call to a certain stream should show JSON formatted data corresponding to the stream events.					







Figure 3.1.1 - The Pryv system connected to the user installed with the DomoSafety sensors. Streams are displayed on the left while the events are on the main dashboard, displaying all events for each stream.

3.2 Technical test results: UpTech platform

Test session #1: tests executed in a LAB environment

Function under test	Outcome		ок/ко		
The UpTech kit is switched on and ready to operate	The led located in ON	the front panel is	ОК		
The UpTech kit is connected to the WiFi local network	Network connect takes place autom		ОК		
Sensors' state variations are properly detected by the box and the corresponding events are written		ts generated by een written in X	 a. OK. The following streams are created in Pryv: BED_STREAM DOOR_STREAM 		
onto Pryv	sensor (stream)	state (event)	MOTION_STREAM SMOKE_STREAM		
	water	ON	 WATER_STREAM		
	smoke	ON	b. OK. As the following Figure 3.2.1		





motion	ON	shows, events simulated in the LAB have been properly written in each
door	OPEN CLOSE	stream on the remote platform
bed	IN OUT	

				🗎 arielat	o.domocare.i	0	C D				ÔĆ
D	.I.I Captiv	e Uffici - RC - Dil Uffici f	RC					Pryv			
Slice of life	≡	+ Add content	🕙 Connect apps			Y				C	D arielab
ကိ Share a slice		arielab DOOR_STREAM				WATER_STREAM			BED_S1	TREAM	
☆ Manage slices		close		open							
treams		01000		open						out	
arielab	-						on				
BED_STREAM											
DOOR_STREAM		close		open							
MOTION_STREAM											
SMOKE_STREAM					12					in	
		SMOKE_STREAM				MOTION_STREAM					
VATER_STREAM											
			on				on				
										out	
											7
		9 19.9	26.9	3.10	10.10	17.10.2016	24.10	31.10	7.11	14.11	21.1
					G	EEK MONTH YEAR	CUSTOM				

Figure 3.2.1: Sensor events due to the UpTech kit tested in the LAB, properly written in corresponding streams on Pryv

3.3 Technical test results: integrated H4D platform

This section will be iterated and added to new releases of this deliverable each time integration tests are carried out.





3.4 Rapid test with user results

Cg	Task with cards								
	see if you notice the	open and close	· · ·	4.Please, rearrange the bedroom	5.Please, enter in the toilet and look at the water sensors in the floor.				
1	Kinect, Megnetic contact, unit control (recognised like a router).	ok	ok	The person Recognizes something under the mattress, he is not sure about the durability of the sensor (Because During this task is possible to hurt the cables)					
2	Pir, smoke sensor, magnetic contact	ok	ok	The person Recognizes something under the mattress, he is not sure about the durability of the sensor (Because During this task is possible to hurt the cables)					
3	Magnetic contact (Door, window, fridge). Unit control as a router	ok	ok	The person Recognizes something under the mattress, but is not a problem for this task. She suggest to tell at the pwd that the sensor is an object to increase the confort.					
4	magnetic contact, pir, kinect	ok	ok	The person Recognizes something under the mattress, but is not a problem for this task.	The person recognizes the water and pir sensor				
5	kinect, pir, magnetic contact	ok	ok	ok	The person recognizes the water sensor				





Cg	Task to be performed								
		position if it gets moved (for example during	it needs to be restarted (for example due to	to re-locate the bed	asked to push a button on the small box that	4dThe user has to wait for a "click" from the box. Once the click happens, the sensor is ready to detect the in bed/out of bed condition of the monitored person.			
1	caregiver to understand the right position of the	The caregiver puts the sensor in the correct position but not near to the wall.	on the notification	ok	correct visualizat loud). So the car pressed the buttor bed in a way tha	o calibrate the bed sensor without a ion of the led (the clic is not enough egiver counts the seconds when he a. He suggests to fix the control of the t is possible to see the light without oing under the bed.			
2		The caregiver puts the sensor in a wrong way, he suggets to indicate the correct installation side with some icons printed on the sensor.	on the notification button, after he	locate the sensor in the midlle of the bed.	correct visualizat loud). So the car pressed the buttor bed in a way tha	to calibrate the bed sensor without a ion of the led (the clic is not enough egiver counts the seconds when he h. He suggests to fix the control of the t is possible to see the light without oing under the bed.			





3	wrong way. She suggest to indicate the correct installation side with	ok, but she suggest to indicate the correct installation side with some graphical elements.	completes the task with		It is very difficult to calibrate the bed sensor without a correct visualization of the led (the clic is not enough loud). He suggests to fix the control of the bed in a way that is possible to see the light without going under the bed.
4	wrong way. He suggest to indicate the correct installation side with	installation side with		The caregivers re- locate the sensor in the midlle of the bed. He suggests to indicate where to put the sensor on the bed and the correct installation side.	It is very difficult to calibrate the bed sensor without a correct visualization of the led (the clic is not enough loud). So the caregiver counts the seconds when he pressed the button. He suggests to fix the control of the bed in a way that is possible to see the light without going under the bed.
5	He puts the sensor in a wrong way, he justifies the orientation of the sensor on the basis of the available space.	ok	first he disconnect the power supply, after he turns off the notification button, finally he turns off the power button.	locate the sensor in	It is very difficult to calibrate the bed sensor without a correct visualization of the led (the clic is not enough loud). So the caregiver counts the seconds when he pressed the button.





Cg	Closing												
	1.Overall, using the system was:	1comment	2. Overall, adjust the window/door sensor was:	2comment	3. Overall, adjust the water sensor was:	4. Overall, the calibration of the bed sensor was:	4comment	5. The impact of the system in the home, is:	6. I think I could use this system by myself				
1	120		77		111	54	It is quite difficult to push the button when the mattress is on the sensor	137	5				
2	114		94		130	91		158	5				
3	16	It is very difficult to replace the sensor without a training	18	It is very difficult to replace the sensor without a training	83	16	It is very difficult to calibrate the bed sensor without a correct visualization of the led (the clic is not enough loud)	147	1				
4	115		40	It is very difficult to replace the sensor without a training	119	36	It is very difficult to calibrate the bed sensor without a correct visualization of the led (the clic is not enough loud)		2				





5	126	45	It is very difficult	158	158	158	5
			to replace the sensor without a training				

Cg	General										
	7. How old are you?	8. What is your gender?		10. What is your level of education?	a	b	c	d	e	12. Have you got some general opinions on the experience, you would like to report?	
1	47	М	Good	Tertiary education	5	5	1	5	5	Overall, try to hide sensors and try to reduce the dimensions. An Instraction manual is very appreciated.	
2	33	М	excellent	Tertiary education	5	5	5	4	5	It is better to place the led more visible	
3	50	F	Good	Secondary education	5	5	4	5	5	A training should be mandatory	
4	47	F	excellent	Tertiary education	5	5	5	5	5	Add icons (arrow) on the sensor to help the replacement action	
5	33	М	excellent	Tertiary education	5	5	5	5	5	Please, suggest the correct position of the sensor with specific image or icons printed on the sensor.	





Cg		Aesthe	etics	Layou	t	Materials	
	1.1. Overall comfort in use	-	1.3. Perceived economic value		1.5. Overall spatial organization	1.6. Design	1.7. Durability (i.e. endurance to hurts, to the time, etc)
1	5	3	2	2	3	3	1
2	4	4	4	4	4	2	1
3	5	5	3	5	5	3	5
4	5	4	4	5	5	4	3
5	5	5	4	5	5	3	5





3.5 Feedback from tests and concluding remarks

The test was conducted with 5 informal caregivers, 3 males and 2 females, with a mean age of 42 years old and a good or excellent vision capacity. Four person out of 5 declared a tertiary education level while all are quite skilled with technology like computer, smartphone, tablet, smart tv and internet.

Related to the tasks, it is possible to state that the sensors of the system are well recognized by all the persons even if they are not disturbed from it. In fact, they are able to open doors and windows without any problem. Concerning the task "Please, rearrange the bedroom" most of the persons are not able to detect the presence of a sensor under the mattress but they recognize something.

Overall, using the system was almost easy (with a mean value in the evaluation bar of 98mm) but a user manual is recommended by all the caregivers. The window/door sensor replacement was quite difficult (55mm): a training and graphic indications on the sensor are recommended. The water sensor replacement was easier (120mm) than other sensors. Same issues are also recognized in the calibration of the bed sensor due to the impossibility to see the led light of the sensor during the task (71mm). The impact of the system in the home is perceived as not disturbing at all (147mm). Three persons out of five declared their ability to use the system by theirselves.

Concerning the execution of the different tasks, in particular, the following problems were detected:

1) Try to fix a magnetic sensor fallen from the window or the door.

All the persons are not sure about the correct position of the magnetic sensor. They are not sure about the correct orientation of the two parts of the sensor. They suggest to print an arrow or a graphical sign on the sensor to easily identify the correct position.

2) **Re-locate the water sensor in the right position if it gets moved** (for example during toilet cleaning operations).

As for the magnetic contact also the water sensor needs some graphical sign to show the correct way to install it.

3) **Switch-on the box if it needs to be restarted** (for example due to unexpected power black-out).

All the persons complete this task, even if they performed other action before turning off the right switch, they agree with the choice to hide the power switch to avoid unintentional shutdown.

4) The user is asked to re-locate the bed sensor under the mattress.

All the caregivers perform this task without particular problems. Only one person re-located the sensor in the middle of the bed in a vertical way.

5) The user is asked to push a button on the small box that controls the sensor. The user has to wait for a "click" from the box. Once the click happens, the sensor is ready to detect the in bed/out of bed condition of the monitored person.

It is very difficult to calibrate the bed sensor without a correct visualization of the led (the "click" is not loud enough). So the caregiver counts the seconds when he pressed the button. They suggest to fix the control of bed in a way that is possible to see the light without going under the bed.